



## Occupational Injury Service (OIS)

1. Getting the *Right Care* at the *Right Time* for the *Right Result*.
2. Consists of medical clinics that provide timely and appropriate medical care and disability management services specifically for occupational injuries.
3. Timely access to a facilities staffed by physicians experienced in the assessment, treatment, & rehabilitation of injured workers.
  - Maximum wait time for walk-in or phoning ahead is one hour.
  - We get next available appointment
  - No four hour waits to get basic medical care
4. Clinical staff is familiar with our work environment and modified work opportunities.
5. Coordinating assessment, treatment & modified work with injured worker, clinical staff, & employer.
6. Expediting diagnostic & treatment services by directly referring injured workers to WCB authorized health care providers.
  - CT scans, MRI, X-ray etc... no longer days to wait only hours.
7. Help in the education of injury prevention, injury management, and return-to-work planning.
8. High level of health care service with positive outcomes.